

a.General Information

The website <https://www.housecanvas.com> (referred to as the “Website”) is owned and operated by Magnum Technology Private Limited, a company incorporated in India under the Companies Act, 2013 (“Company”). The Company is engaged in the business of operating technology platforms across real estate services, including functioning as an intermediary / introducer between buyers and sellers for secondary residential properties, as well as providing interior design and related services through the Website. Through its platforms, the Company offers services including price discovery, negotiation, property viewing, design consultation, project execution, vendor coordination and seamless customer communication, thereby making such processes transparent, efficient and convenient.

b.Nature and Scope

The Website provides Users with the ability to input details of their property and interior requirements and receive an estimated cost for interior design and execution services. In order to generate the estimate, the User shall submit relevant details by completing the questionnaire prompted after acceptance of the terms. If the User submits such details on Housecanvas, it shall be deemed that they have provided their consent for the Company or its representatives to contact them for the purpose of discussing the estimate, design requirements and related services.

This Privacy Policy applies regardless of whether you use a computer, mobile phone, tablet, or television or any other media or computer resource to access our Services. It also applies to those who register on our website/applications in connection with use of our services, or whose data we otherwise receive in connection with our services.

This policy describes the types of information we may collect from you or that you may provide in relation to the use or access of the Platform and the manner in which such information is collected, used, processed, disclosed and maintained.

PLEASE READ THIS DOCUMENT CAREFULLY BEFORE ACCESSING OR USING THE SITE. BY ACCESSING OR USING THE SITE, YOU AGREE TO BE BOUND BY THE PRIVACY POLICY SET FORTH BELOW.

1.Effective Date

This policy is effective from 10/12/2025

2.Information We Collect

We collect following information from our users:

- **Contact information:** We might collect your name, email, mobile number, phone number, street, city, state, pin code, country, your organisation details and your designation there.
- **Collect and develop Inferences:** Using the other pieces of personal information collected about you, we may draw inferences about you, reflecting what we believe to be your preferences, characteristics, predispositions, and attitudes.
- **Information You Submit, Provide, or Post:** We collect feedback and any other information you provide when you contact us.
- **Other Information:** We may collect information about your IP address and the browser you're using. We might look at what site you came from, duration of time spent on our website, pages accessed or what site you visit when you leave us. We might also collect the type of mobile device you are using, or the version of the operating system your computer or device is running.

3.How We Collect Information

- We collect information directly. Such information is collected from you when you register on our Website or fill out the forms. We also collect information if you post a comment on our Website or ask us a question through phone or email.
- We collect information from you passively. We use tracking tools like Google Analytics, Google Webmaster, browser cookies and web beacons for collecting information about your usage of our website.
- We get information about you from third parties. For example, if you use an integrated social media feature on our Website. The third-party social media website will give us certain information about you. This could include your name and email address.

4.Use Of Your Personal Information

- We use information to contact you. We might use the information you provide to contact you for confirmation of an email subscription on our website or for other promotional purposes.
- We use information to respond to your requests or questions. We might use your information to confirm your registration for any service.
- We use information to improve our products and services. We might use your information to customize your experience with us. This could include displaying content based upon your preferences.
- We use information to look at Website trends and customer interests. We may use your information to make our website and products better. We may combine information we get from you with information about you we get from third parties.
- We use information for security purposes. We may use information to protect our Company, our customers, or our Website.

- We use information for marketing purposes. We might send you information about special promotions or offers. We might also tell you about new features or products. These might be our own offers or products, or third-party offers or products we think you might find interesting.
- We use information to send you transactional communications. We might send you emails or SMS about your account or for other reasonable purposes.
- We use information as otherwise permitted by law.
- You agree that your personal information may be used to contact you and deliver information or targeted advertisements, administrative notices and any other communication relevant to your use of the Platform irrespective of Your registration on any DND lists.

5.Sharing Of Information With Third-Parties

- We may share information in order to comply with the laws applicable or to protect the Company. We will share information in response to a Court order. We may also share it if a government agency or investigatory body requests. Or, we might also share information when we are investigating potential fraud, illegal activities or situations involving potential threats to the physical safety of any person, violations of our terms of use.
- We may share information with any successor to all or part of our business. For example, if part of our business is sold, we may give our customer list as part of that transaction.
- We may share information with our Group Companies. They may use your personal information in the ways set out in the section “Use of Personal Information”, in connection with the certain specific ancillary or complementary products and/or services, for example products and services which only they can provide for regulatory reasons, or products and services which are similar to those We offer but may be under name of a different brand.
- We may share your information for reasons not described in this policy. We will tell you before we do this.

6.Your Obligations

If you are not over the age of 18 years, you must obtain the consent of your parent or guardian before using this Website.

You must not:

- Use any other person's name when accessing or using this website, unless it is with our consent
- Post or transmit any material which in any way defames, harasses or offends any person, is obscene or which in any way may interfere with any other users of this website;
- provide any information to us which is the confidential information or proprietary information of any other person;
- use this Website in any way which may be in breach of any laws, rules or regulations or may infringe any third-party rights; or
- knowingly transmit any virus or take any action which may interfere with the operation of this website.

7.Email Opt-Out

You can opt out of receiving our emails. To stop receiving our promotional emails, you can connect with our representatives with the contact details mentioned on the Website.

8.Third Party Sites

If you click on one of the links to third party websites, you may be taken to websites we do not control. This policy does not apply to the privacy practices of those websites. Read the privacy policy of other websites carefully. We are not responsible for these third-party websites.

This policy does not apply to, nor does Magnum Technology Private Limited take any responsibility for, any information that is collected by any third-party either using the Platform or through any links on the Platform or through any advertisements on the Platform.

9.Accessing And Updating Your Information

You can change, alter or otherwise modify or update your user information at any time by accessing the Platform using your User Account. You may request for erasure of your User Information, restrict processing of your User Information or seek a transfer of your User Information to another organization or to you, subject to reasonable conditions, Applicable Law and applicable exemptions. If you make a request, we will respond to you at the earliest, but no later than 1 (one) month. Where the requests are complex or numerous, we may extend the deadline to three months. If you would like to exercise any of these rights, please write to us at info@housecanvas.com.

You may also change and/or delete any of the information you have submitted. However, we reserve the right to save any usage information, subject to Applicable Law. We may, at its sole discretion, permit or deny the change of any information by a User, if it believes the same is required to comply with Applicable Laws.

10.Cookies

A cookie is a small text file that is stored on your computer or other internet connected device in order to identify your browser, provide analytics, and remember information about you such as your language preference or login information.

We use cookies to track your use of our Website. This enables us to understand how you use the site and track any patterns with regards to how you are using our Website. This helps us to develop and improve our Website and the free content we publish as well as products and/ or services in response to what you might need or want.

11.Access Outside India

This policy is made in compliance with the Information Technology Act, 2000 and rules therein, the Company fully comply with all Indian Laws applicable. Any use of this website outside India by any user is at their own risk and such user is responsible for compliance with the laws of such jurisdiction and the Company shall not have any responsibility for or liability arising from, such compliance with local laws. The Company makes no representation that the Website is appropriate to be used or accessed outside India.

12.Change In Policy

The Company may update or modify this Privacy Policy from time to time, including to reflect changes in applicable law, technology, or the features and functionality of the Website and services. Any such changes shall be notified by publishing the revised Privacy Policy on the Website. Your continued use of the Website or services after such publication shall constitute your acknowledgement of, and agreement to, the updated Privacy Policy.

If you have any privacy or data use concern that is unresolved or that has not been addressed satisfactorily, please contact us on the contact details given on the contact us page.

13.Copyright, Trademarks And Licenses

The entire contents of this Website are protected by applicable laws . We are the owner of the Site. However, the ownership of the Content is with the creator of that specific Content. We are in the process of becoming the licensee of all copyrights, trademarks, service marks, and other intellectual property rights in the content published on the Website. All such rights shall remain reserved.

You may not modify, copy, reproduce, republish, upload, post, transmit, or distribute, in any manner, the material on the site, including text, graphics, code and/or software.

You agree to grant to www.housecanvas.com a non-exclusive, royalty-free, worldwide, perpetual license, to reproduce, distribute, transmit, create derivative works of, publicly display and publicly perform any materials and other information (including, without

limitation, ideas contained therein for new or improved products and services) you submit to any public areas of the Site or by e-mail to www.housecanvas.com by all means and, in any media, now known or hereafter developed.

Publications, products, content or services referenced herein or on the Site are the exclusive trademarks or service marks of Magnum Technology Private Limited.

14. Indemnification

You agree to indemnify, defend and hold www.housecanvas.com and Magnum Technology Private Limited, its officers, directors, employees, agents, licensors, suppliers and any third party for information providers to the Service, harmless from and against all losses, expenses, damages and costs, including reasonable attorneys' fees, resulting from any violation of this policy (including negligent or wrongful conduct) by you or any other person accessing the Services.

15. Jurisdiction

If you choose to visit this Website, your visit and any dispute over privacy is subject to this Policy and the website's terms of use. In addition to the foregoing, any disputes arising under this Policy shall be governed by the laws of India.

16. Contact Us

If you have any questions regarding this Privacy Policy or would like more information on our privacy practices, please contact us at info@housecanvas.com

17. User Grievances

Any User grievance relating to the discrepancies or misuse of information so provided to housecanvas may be addressed to the Company directly to the Grievance Officer, details mentioned below:

Name: Sugandha Tiwari

Mobile Number: +91-8416 888 025

Email: info@housecanvas.com

The Company shall address the grievance within one month of the date of receipt of such grievance from the User.