

Terms and Conditions

The website <https://www.housecanvas.com> (referred to as the “Website”) is owned and operated by Magnum Technology Private Limited, a company incorporated in India under the Companies Act, 2013 (“Company”). The Company is engaged in the business of operating technology platforms across real estate services, including functioning as an intermediary / introducer between buyers and sellers for secondary residential properties, as well as providing interior design and related services. Further through HouseCanvas the company is engaged in the business of providing interior design and related services through its technology platform, including design consultation, project planning, cost estimation, vendor coordination and execution support, thereby making the process of interior design and execution transparent, efficient and convenient. The Website provides Users with the ability to input details of their property and interior requirements and receive an estimated cost for the proposed interior services. In order to generate the estimate, the User shall submit the relevant details by filling out the questionnaire prompted after acceptance of the terms. If the User submits such details on Housecanvas, it shall be deemed that they have provided their consent for the Company or its representatives to contact them and discuss the estimate, design requirements and related services. The estimate shall be non-binding and indicative only and shall not be deemed to be a proposal or offer under the Indian Contract Act, 1872. With the User’s consent, the Company may conduct a site visit, which may include a physical inspection of the premises and any other assessment deemed necessary. For the purpose of conducting such inspection, prior notice shall be given to the User. The services mentioned above are collectively, but not limited to these, referred to as the “Services”.

These Terms and Conditions apply regardless of whether you use a computer, mobile phone, tablet, or television or any other media or computer resource to access our Services. It also applies to those who register on our website/applications in connection with use of our services, or whose data we otherwise receive in connection with our services. If you do not agree to any of these terms, please do not use the Services provided by the Company.

It is mandatory for all Users of the Site to have read carefully, fully understood and be in total agreement to the below mentioned Terms before they proceed to use any of the

services of the Site ("Services"). The Services are available only to those individuals, firms or companies who can form legally binding contracts under the Indian laws. Magnum Technology Private Limited may amend these Terms of Use at any time by posting the amended version on this site. Such amended version shall automatically be effective upon its posting on this site.

This Terms of Use is an electronic record under Information Technology Act, 2000 and the rules made there under as applicable and the amended provisions pertaining to electronic records in various statutes under applicable Indian laws.

For the purpose of these Terms of Use, "we", "us" and "our" mean the Magnum Technology Private Limited ("Company") and "you", "your" and "user" means any person who accesses or uses or registers on our website, www.housecanvas.com ("Website") and avails our Services.

Please read this document carefully before accessing or using the site. By accessing or using the site, you agree to be bound by the terms and conditions set forth below.

1.Effective Date

These terms and conditions are effective from 10/12/2025

2.Definitions

Unless the context otherwise requires, the terms listed below when used herein shall have the meanings attached to them and these terms shall be interpreted accordingly. The terms listed below as used hereunder may be identified by the capitalization of the first letter of each principal word thereof. In addition to the terms defined below, certain other capitalized terms are defined elsewhere in this document and whenever such terms are used in this document, they shall have their respective defined meanings, unless the context expressly or by necessary implication requires otherwise.

- **Account Information:** refers to a user identification code, phone number, email ID, password or any other piece of information which may be provided to you as part of our security procedures.

- **Agreement:** means and includes the Terms and Conditions, Privacy Policy and any other such terms and conditions that may be mutually agreed upon between Housecanvas and the User in relation to the Services.
- **Algorithm:** refers to a proprietary set of rules and instructions that defines how the interior cost estimate is generated based on user inputs and preferences.
- **Applicable Law:** means and includes any statute, law, regulation, sub-ordinate legislation, ordinance, rule, judgment, rule of law, order (interim or final), writ, decree, clearance, authorization, approval, directive, circular, guideline, policy, requirement, code of practice or guidance note, or other governmental, regulatory, statutory, administrative restriction or any similar form of decision or determination by any authority having jurisdiction over the subject matter of this Agreement.
- **Confidential Information:** means and includes all information that is not in the public domain, in spoken, printed, electronic or any other form or medium, relating directly or indirectly to the business, operations, services, designs, estimates, vendor details, user data, financials, technology or other proprietary information of Housecanvas and/or its affiliates or any third party shared in confidence.
- **Content:** means and includes any information, data, designs, layouts, estimates or materials available on the Site.
- **Intellectual Property:** means and includes patents, inventions, know-how, trade secrets, trademarks, service marks, designs, tools, methods, processes, systems, algorithms, works of authorship, software, and other proprietary materials whether in printed or electronic form.
- **Intellectual Property Rights:** mean and include all rights, title and interest under applicable laws including the Patents Act, 1970, Trademarks Act, 1999 and Copyright Act, 1957, along with all related rights, applications, renewals and enforcement rights.
- **Housecanvas:** means and includes Magneum Technology Private Limited, a company incorporated under the Companies Act, 2013 having its registered office at Noida, India, including its officers, directors, employees and representatives along with its Site. Housecanvas™ is a trademark of Magneum Technology Private Limited.
- **Prohibited Conduct:** means and includes the User's use of the Services in contravention of this Agreement or Applicable Law; infringement of intellectual property; unauthorized access; misuse of the platform; transmission of unlawful, harmful or objectionable material; impersonation; or any activity that disrupts or harms the Services or other users.

- **User:** means any person who accesses or uses the Site for any purpose, whether or not registered, including any legal entity represented by such person.
- **Registration Data:** means and includes the mobile number, e-mail address, username and such other information as may be required by Housecanvas and provided by the User.
- **Personal Information:** means and includes any information that identifies a User, including but not limited to contact details, identification information, financial information or any other sensitive personal data.
- **Un-Authorized User:** means any person who does not have a legal or contractual right to access the Services but does so and shall be subject to this Agreement.
- **Site:** means and includes the website owned, operated and managed by Magnum Technology Private Limited at the URL <https://www.housecanvas.com>.
- **Services:** means and includes the services provided by Housecanvas, including but not limited to interior design consultation, cost estimation, project planning, vendor coordination and execution support.

3. General Interpretation

In this Agreement, except to the extent that the context otherwise requires:

- References to a statute, ordinance or other Law shall be deemed to include any references to a statute, ordinance or other Law as amended, supplemented or replaced from time to time in accordance with its terms and (where applicable) subject to compliance with the requirements set forth therein and shall include regulations and other instruments under such statute, ordinance or other Law.
- References to Clauses, Annexures and Schedules are reference to clauses in and annexures and schedules to this Agreement unless the context requires otherwise and the Annexures and Schedules to this Agreement shall always be deemed to form part of this Agreement.
- The headings are inserted for convenience only and shall not affect the construction of this Agreement.

4. Overriding Effect

In the context of this Agreement:

HouseCanvas and users agree that their respective rights and obligations under this Agreement shall be interpreted, acted upon and governed in accordance with the terms and conditions of this Agreement.

It is agreed between HouseCanvas and users that this Agreement shall govern their contractual relationship in relation to the Transactions and that subject to applicable Laws, this Agreement shall have an overriding effect notwithstanding anything to the contrary contained in any other document, in relation to this Transaction.

5. Access To The Site

You can opt out of receiving our emails. To stop receiving our promotional emails, you can connect with our representatives with the contact details mentioned on the website.

First time Users can access the Site for preliminary browsing without creating an Account.

The User undertakes and agrees to provide User Information, uploading Content and create an Account in order to retrieve specific information and avail the Services.

HouseCanvas shall verify the Account by requesting for the one-time password from the User. The User undertakes and agrees that a mobile number can only be used once to create an Account. The User is prohibited from creating multiple Accounts and HouseCanvas reserves the right to conduct appropriate verification to detect such multiplicity of Accounts and take appropriate action.

The User undertakes to cooperate with any of HouseCanvas personnel in connecting with the User's access to the Site, as may be required by HouseCanvas.

6. User's Obligations

- The User agrees and expressly states that he/she is solely responsible for the accuracy and completeness of the Registration Data and other information provided to the Company in connection with the use of the Services. The User shall ensure that the data shared on <https://www.housecanvas.com> does not contain any fraudulent, false, misleading or manipulated information.

- The User agrees to have / have acquired all necessary rights and authorizations before submitting or posting any information on the Site including but not limited to property details, layouts, designs, photographs, measurements, contact information or any other relevant inputs required for availing the Services.
- The Site may require the User to support the information submitted by them with such documents or proofs as may be specified by the Company from time to time.
- The User is responsible for the set-up or configuration of all necessary equipment required to access the Services.
- The User will comply with all notices or instructions given by Housecanvas from time to time in respect of the use of the Services.
- The User shall be solely responsible for all information retrieved, stored and transmitted through the Services by them.
- The User is solely responsible for maintaining the confidentiality of their login credentials, including username and password, and for all activities carried out through their account on the Website.
- The User shall immediately notify the Company of any unauthorized use of their account or any other breach of security known to them.
- The User shall take all such measures as may be necessary (including, without limitation, changing passwords from time to time) to ensure the security of their account.

7.User Account

When you register with us, an account will be created for your use on www.housecanvas.com and you will be provided with required Account Information to enable your access to the Account.

If you access the Site after logging into any third-party app like Facebook, Twitter or Gmail, the login information of such a third-party account, as the case may be, shall be considered as the Account Information. You must always treat Account Information as confidential and must not disclose it to any third party. Any access to the Site through your Account shall be considered an access by you or on your behalf and you shall be solely responsible for any activity carried out in, by or through your Account either on the Site or any other Site accessed by you through the Site.

Subject to applicable law, you agree to be liable for all uses of your Account whether or not actually authorized by you. If you know or suspect that anyone other than you know or has unauthorized access to your Account Information or any part of it, you must promptly notify us by sending us an e-mail at info@housecanvas.com. We have the right to disable your use of the Account Information or any part of it, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these Terms.

8. Privacy

In the event that you choose to create an Account with www.housecanvas.com, you may be required to provide some personal information, including your name, username, password, email address, phone number and other information.

Our Privacy Policy, available at www.housecanvas.com/privacy sets out the terms on which we process any personal information we collect from you, or that you provide us. By continuing to use the Site and services, you consent to the terms as set forth in the Privacy Policy, including the transfer of this information to third party affiliates for purposes mentioned in the Privacy Policy.

9. Copyright, Trademarks And Licenses

The entire contents of this Website are protected by applicable laws . We are the owner of the Site. However, the ownership of the Content is with the creator of that specific Content. We are in the process of becoming the licensee of all copyrights, trademarks, service marks, and other intellectual property rights in the content published on the Website. All such rights shall remain reserved.

You may not modify, copy, reproduce, republish, upload, post, transmit, or distribute, in any manner, the material on the site, including text, graphics, code and/or software.

You agree to grant to www.housecanvas.com a non-exclusive, royalty-free, worldwide, perpetual license, to reproduce, distribute, transmit, create derivative works of, publicly display and publicly perform any materials and other information (including, without limitation, ideas contained therein for new or improved products and services) you submit to any public areas of the Site or by e-mail to www.housecanvas.com by all means and, in any media, now known or hereafter developed.

Publications, products, content or services referenced herein or on the Site are the exclusive trademarks or service marks of Magnum Technology Private Limited

10. Publish Content/ Information

You are not allowed to host, display, upload, modify, publish, transmit, update or share any information that -:

- Abuse, harass, threaten, defame, disillusion, erode, abrogate, demean or otherwise violate the legal rights of others.
- Engage in any activity that interferes with or disrupts access to the Website or the Services (or the servers and networks which are connected to the Website).
- Impersonate any person or entity, or falsely state or otherwise misrepresent Your affiliation with a person or entity.
- Publish, post, disseminate, any information which is grossly harmful, harassing, blasphemous, defamatory, obscene, pornographic, paedophilic, libellous, invasive of another's privacy, hateful, or racially, ethnically objectionable, disparaging, relating or encouraging money laundering or gambling, or otherwise unlawful in any manner whatever; or unlawfully threatening or unlawfully harassing including but not limited to "indecent representation of women" within the meaning of the Indecent Representation of Women (Prohibition) Act, 1986.
- Post any file that infringes the copyright, patent or trademark of other legal entities.
- Upload or distribute files that contain viruses, corrupted files, or any other similar software or programs that may damage the operation of the Website or another's computer.
- Download any file posted by another user that you know, or reasonably should know, cannot be legally distributed in such manner.
- Probe, scan or test the vulnerability of the Website or any network connected to the Website, nor breach the security or authentication measures on the Website or any network connected to the Website. You may not reverse look-up, trace or seek to trace any information on any other user, of or visitor to, the Website, or any other customer of the website, including any website Account not owned by You, to its source, or exploit the Website or Service or information made available or offered by or through the Website, in any way whether or not the purpose is to reveal any information, including but not limited to personal identification information, other than Your own information, as provided for by the Website.
- Disrupt or interfere with the security of, or otherwise cause harm to, the Website, system resources, accounts, passwords, servers or networks connected to or accessible through the Websites or any affiliated or linked sites.
- Collect or store data about other users in connection with the prohibited conduct and activities set forth in this Section.
- Use the Website or any material or Content for any purpose that is unlawful or prohibited by these Terms of Service, or to solicit the performance of any illegal

activity or other activity which infringes the rights of this website or other third parties.

- Violate any code of conduct or other guidelines, which may be applicable for or to any particular Service.
- Violate any applicable laws or regulations for the time being in force within or outside India.
- Violate the Terms of Service including but not limited to any applicable Additional Terms of the Website contained herein or elsewhere.
- Threaten the unity, integrity, defence, security or sovereignty of India, friendly relations with foreign states, or public order or cause incitement to the commission of any cognizable offence or prevent investigation of any offence or is insulting any other nation.
- Publish, post, disseminate information that is false, inaccurate or misleading.
- Directly or indirectly, offer, attempt to offer, trade or attempt to trade in any item, the dealing of which is prohibited or restricted in any manner under the provisions of any applicable law, rule, regulation or guideline for the time being in force.
- Create liability for us or cause us to lose (in whole or in part) the services of Our internet service provider (“ISPs”) or other suppliers.

11.Prohibited Use

- The User shall not put to use the Services offered by the Site in any manner that impairs the interests and functioning of the Site and which is non-compliant with laws.
- The User will not allow any person other than the authorized person(s) named in the application form to use the Service.
- The User shall use the Service only for the purpose for which it is subscribed.
- The User will comply with all applicable laws and shall not contravene any applicable law of India relating to the Services, including any regulation made pursuant thereto.
- The User shall not use the Service for any unlawful purpose including without limitation criminal purposes.

In the event of a violation of any of the above-mentioned covenants mentioned in Clause 10 and 11 by the User, and same comes to the Company's knowledge, the Company shall have the right to delete any material relating to the violations without prior notice to the User. The Company shall issue a warning to the User to discontinue any activity, which leads to the said violations, and in the event the User continues with such activity, the Company shall have the right to any legal remedy, against the User to recover the loss suffered by the Company and the harm caused to the goodwill of the Company, due to such violation by the User.

12.Disclaimer

The Company is engaged in the business of providing interior design and related services through its technology platform, including design consultation, cost estimation, project planning, vendor coordination and execution support, thereby making the process efficient, transparent and convenient.

Housecanvas makes no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability or availability of the Website or the information, estimates or related content contained on the Website for any purpose. Any reliance you place on such information is strictly at your own risk.

The Services are provided on an “as is” and “as available” basis, except for any specific warranties expressly provided by the Company in writing in relation to interior work, materials or services.

In no event shall Housecanvas be liable for any loss or damage, including without limitation, indirect or consequential loss or damage, or any loss of data or profits arising out of, or in connection with, the use of the Website or Services.

Every effort is made to keep the Website up and running smoothly. However, Housecanvas takes no responsibility for, and shall not be liable for, the Website being temporarily unavailable due to technical issues beyond its control.

Further we do not assume any responsibility or liability for:

- Any errors in the website/software.
- Any damage to your computer system or loss of data that results from the download of any material from the website.
- Any illegal communication or Content posted or transmitted on the Site by us or by any registered/unregistered third party.

13.External Links

As a convenience, we may provide links to third party web sites from the Site which are not under the control of HouseCanvas. We have no control over the nature, content and availability of those sites. The inclusion of any links does not necessarily imply a recommendation or endorse the views expressed within them. We are not responsible for the content, privacy practices, or terms and conditions of these external sites.

14. Other Terms And Conditions

- Force Majeure: HouseCanvas will not be deemed in default hereunder or held responsible for any cessation, interruption or delay in the performance of its obligations hereunder due to earthquake, flood, fire, storm, natural disaster, act of God, war, terrorism, armed conflict, labor strike, lockout, epidemic, pandemic, boycott, technical failure, act of government etc.
- Cessation of Operation: HouseCanvas may at any time, in its sole discretion and without advance notice to you, cease operation of the Website and distribution of the services.
- Governing Law & Jurisdiction: This Website originates from Noida, India. This Agreement will be governed by the laws of the State of Uttar Pradesh without regard to its conflict of law principles to the contrary. Neither you nor HouseCanvas will commence or prosecute any suit, proceeding or claim to enforce the provisions of this Agreement, to recover damages for breach of or default of this Agreement, or otherwise arising under or by reason of this Agreement, other than in courts located in the State of Uttar Pradesh. By using this Website or ordering Products, you consent to the jurisdiction and venue of such courts in connection with any action, suit, proceeding or claim arising under or by reason of this Agreement. You hereby waive any right to trial by jury arising out of this Agreement and any related documents.
- Statute of Limitation: You agree that regardless of any statute or law to the contrary, any claim or cause of action arising out of or related to use of the Website or Products or this Agreement must be filed within one (1) year after such claim or cause of action arose or be forever barred.
- Domestic Use: HouseCanvas makes no representation that the Website or Products are appropriate or available for use in locations outside India. Users who access the Website from outside India do so at their own risk and initiative and must bear all responsibility for compliance with any applicable local laws.
- Assignment: You may not assign your rights and obligations under this Agreement to anyone. HouseCanvas may assign its rights and obligations under this Agreement in its sole discretion and without advance notice to you.
- Limitation of Liability: HouseCanvas's total aggregate liability under this Agreement and in relation to anything which HouseCanvas has done or not done

in relation with this Agreement shall be limited to the fees paid by the User for availing the Services in relation to which such liability of HouseCanvas arises.

- Indemnification: HouseCanvas and its officers, directors, employees and agents collectively at all times shall be held indemnified against any losses, costs, expenses, claims, suits and/or damages (including reasonable attorney fees) incurred and/or suffered by HouseCanvas, whether directly or indirectly, resulting from, an act or a failure to act, of any User, person or Third-Party Service Provider for any reason whatsoever and against any claims, suits and/or legal proceedings initiated by third parties inclusive of but not limited to the User's:
 - (a) breach of any terms of this Agreement;
 - (b) third party claims arising from an infringement or alleged infringement of such third party's Intellectual Property;
 - (c) claims made by any Government Authority due to the User's violation of Applicable Law; or
 - (d) actual or alleged gross negligence or willful misconduct in connection with the User's use of the Services or this Agreement.
 - (e) a fraudulent act committed by a User which results in loss or damage, suffered or incurred by any other User or by any third party.

- UserGrievance: Any User grievance relating to the discrepancies or misuse of information so provided to HouseCanvas may be addressed to the Company directly to the Grievance Officer, details mentioned below:
Name: Sugandha Tiwari
Mobile Number: +91-8416 888 025
Email: info@housecanvas.com
The Company shall address the grievance within one month of the date of receipt of such grievance from the User.

- Guidelines for Law Enforcement Agencies (LEAs)/ Report a Fraud The LEAs can send us the legal requests/ notices to us on info@housecanvas.com for assistance required on user details. Additionally, in case you have any query, you can also call us on our Customer Helpline Number - +91-8416888025, across 6 days a week, from Monday to Saturday, between 10:00 AM to 7:00 PM. We will try to respond within 72 hours of receiving the request.

- Consumer Protection Compliance
In accordance with the Consumer Protection (E-Commerce) Rules, 2020, HouseCanvas has appointed Shallen Ahuja as the Nodal Officer to ensure

compliance with the necessary provisions. For any queries regarding consumer protection or compliance, please contact info@housecanvas.com.

- **Amendment**

(a) HouseCanvas reserves the right to revise, update or modify these terms & conditions, in whole or in part, without any intimation to the User.

(b) The User's uninterrupted and continued usage of the Services and the Site shall be deemed as acknowledgment and acceptance of the changes, updates or modifications to the Agreement.